

At Pine Haven we try to honor your rental choice as listed on this reservation confirmation. However, please understand that availability is guaranteed, but not a specific unit.

Please note: **PETS ARE NOT PERMITTED IN OR ABOUT THE RENTAL UNIT.** This includes the porch and surrounding yard area.

Reservations/Relocation Fee:

A \$25.00 fee will be charged for each requested change to a reservation. The charge will be assessed on a per unit, per change basis.

If it is necessary for you to cancel your reservation, the following rules apply:

If a cancellation is received at least 31 days prior to the reservation start date, a full refund will be given less a \$100.00 processing fee or we will issue a Rain Check less a \$25.00 change fee. Fees will be charged for each cabin/cottage being cancelled/changed.

If a cancellation is received between 30 and 15 days of the reservation start date, a Rain Check will be issued less a cancellation fee equal to one nights stay for each cabin/cottage being cancelled.

Cancellations received 14 days prior to the reservation start date will receive no refund or Rain Check.

Changes will not be allowed within this time frame.

Rain Check Rules:

Rain Checks are valid for 12 months from the cancellation date Re-booking is subject to availability. May only be used once

Non-transferable

If you have any questions or concerns please call us at 609.624.3437 or E-mail us at pinehaven@diparks.com.

We look forward to seeing you at Pine Haven Campground.

Sincerely,
Pine Haven Management

NOTICE: Your prepaid reservation indicates acceptance of all terms and conditions for rental as established by the Management.

